

ROUILLARD

WARRANTY



Rouillard warrants all products for 10 years with the following exceptions:

- 5 years for gas cylinders, plastic components, tables top, armrests and 24h and plus chairs
- 1 year for all fabric, leather and also casters

Rouillard will repair any defect which occurred in production; replace any faulty parts or components with comparable product and correct any flaw resulting from normal use of the product.

This warranty does not apply to damage made in shipment or storage or resulting from accident, misuse, alteration, tampering, negligence, abuse or use in severe weather conditions. The modification, alteration or substitution of components, assemblies or any product other than those supplied by Rouillard, without prior written authorization from Rouillard, shall void this warranty.

This warranty is the customer's sole remedy for product defect and Rouillard will not consider any other agreement that could be used as a warranty or as an interpretation of Rouillard's warranty. This warranty does not apply to incidental, economic or exemplary damage arising from any product defect.

To obtain benefit of this warranty, a written claim must be made to Rouillard, including description of the merchandise (five digits order number, model number and fabrication date), claimed defect, and proof of delivery. All the information needed for a service claim can be found on Rouillard's sticker underneath of the chair seating.