ROUILLARD

363, boul. des Chutes, Québec (Québec) G1E 3G1 CANADA

T. — 418 663-1411
rouillard.ca

Freight Policy

Please consult the following maps, divided by geographical area, to know the applicable fees.

Canada Map



Zone 2 A $200 net freight charge will be applied on orders less than $1500 net, per delivery

Zone 3 A $250 net freight charge will be applied on orders less than $2000 net, per delivery

Please contact our Custumer AService to get your delivery freight at info@rouillard.ca or by phone 1 855- 459-1954

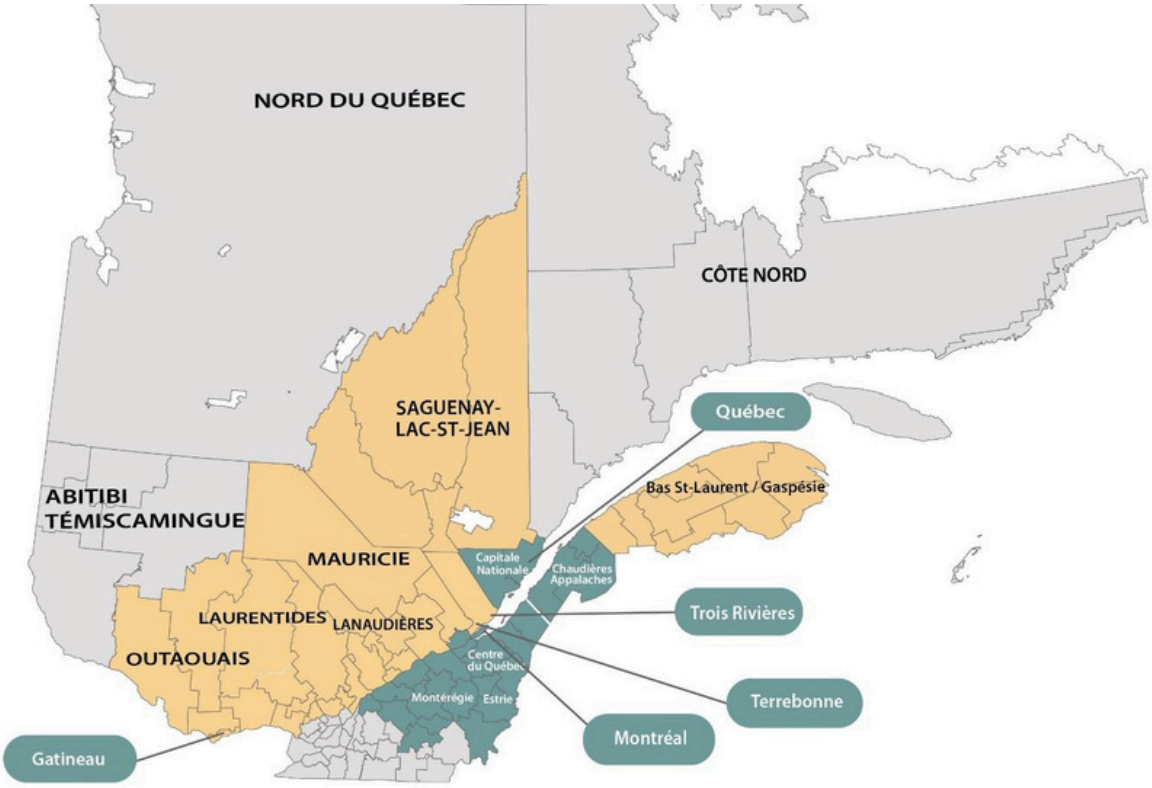
Last update: October 2026

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Québec Map



Zone 1 A $150 net freight charge will be applied on orders less than $1000 net, per delivery

Zone 2 A $200 net freight charge will be applied on orders less than $1500 net, per delivery

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Partial Delivery

In the event that Rouillard is obligated and must proceed to a partial delivery for the following reasons: back order or damaged products during production, the customer will be exempted from the fees mentioned above.

Direct Delivery & Purchase Orders for Parts

For requests involving delivery directly to the installation site or orders for replacement parts (such as covers, armrests, mechanisms, etc.), shipping will be arranged by Rouillard, but all associated costs will be the sole responsibility of the customer.

A shipping quote will be provided for your approval before proceeding with your request. Please note that any additional costs resulting from changes or modifications will also be the responsibility of the customer.

Delivery Conditions

All deliveries are dock-to-dock only. Any other type of delivery will require an additional charge. For more information and to arrange alternative delivery services, please contact our customer service team.

For all questions related to the above please do not hesitate to contact Customer Service, 1 855- 459-1954 or by email info@rouillard.ca