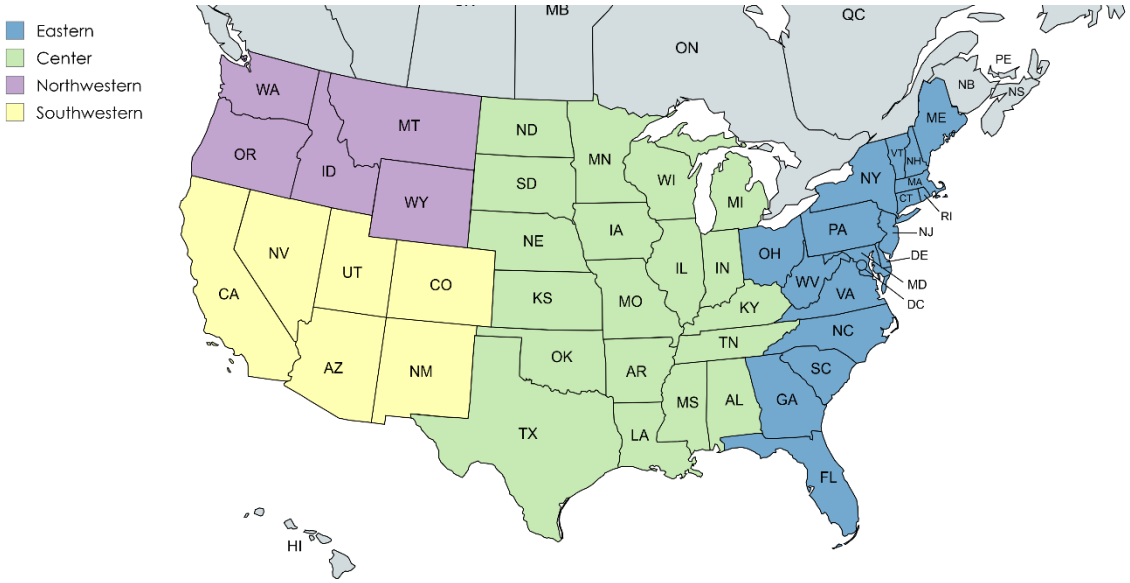
ROUILLARD

363, boul. des Chutes, Québec (Québec) G1E 3G1 CANADA

T. — 418 663-1411
rouillard.ca

United States Freight Policy

This policy is for all shipments within the 48 contiguous states and does not apply to shipments to Hawaii, Alaska or Puerto Rico. Shipping fee are calculated based on the total order amount delivered to the same address on the same delivery date.



Zone	State	Net Shipping Fee Schedule
Zone 1 Eastern	• OH Ohio • WV West Virginia • VA Virginia • MD Maryland • DE Delaware • PA Pennsylvania • NJ New Jersey • NY New York • CT Connecticut • RI Rhode Island • MA Massachusetts • VT Vermont • NH New Hampshire • ME Maine • NC North Carolina • SC South Carolina • GA Georgia • FL Florida • DC District of Columbia	$0 – $2 000 : **$350** $2 001 – $5 000 : **$250** > $5 000 : **Free**
Zone 2 Center	• TX Texas • OK Oklahoma • KS Kansas • NE Nebraska • SD South Dakota • ND North Dakota • MN Minnesota • IA Iowa • MO Missouri • AR Arkansas • LA Louisiana • WI Wisconsin • IL Illinois • MI Michigan • IN Indiana • KY Kentucky • TN Tennessee • MS Mississippi • AL Alabama	$0 – $2 500 : **$450** $2 501 – $5 000 : **$350** $5 001 – $10 000 : **$250** > $10 000 : **Free**
Zone 3 Northwestern	• WA Washington • OR Oregon • ID Idaho • MT Montana • WY Wyoming	$0 – $2 500 : **$700** $2 501 – $5 000 : **$550** $5 001 – $10 000 : **$400** > $10 000 : **Free**
Zone 4 Southwestern	• CA California • NV Nevada • AZ Arizona • NM New Mexico • UT Utah • CO Colorado	$0 – $2 500 : **$600** $2 501 – $5 000 : **$450** $5 001 – $10 000 : **$300** > $10 000 : **Free**

Last update: December 1st, 2025

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Delivery Conditions

All deliveries are dock-to-dock only. Any alternative delivery requests (inside delivery, installation, etc.) will incur additional charges. To arrange specific delivery services, please contact our customer service team.

Orders for Replacement Parts

The shipping freight policy does not apply to orders for replacement parts (casters, mechanisms, armrests, etc.). Shipping for these items will be arranged by Rouillard at the customer's expense.

Partial deliveries

In the event that Rouillard is obligated and must proceed with a partial delivery for the following reasons: back order or damaged products during production, the customer will be exempted from the fees mentioned above.

For all questions related to the above please do not hesitate to contact Customer Service, 1 855-459-1954 or by email info@rouillard.ca

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